



Appendix 11: Carbon Reduction Plan

Chennai Holistic Home Care Agency Ltd

Supplier name	Chennai Holistic Home Care Agency Ltd
Publication date	30 June 2026
Reporting period	1 April 2025 – 31 March 2026
Main operating location	5–7 Heralds Way, South Woodham Ferrers, Chelmsford, Essex, CM3 5TQ
Website	www.chhca.co.uk
Company Registration Number:	08827331

Commitment to Achieving Net Zero

Chennai Holistic Home Care Agency Ltd is committed to achieving Net Zero greenhouse gas emissions by 2050.

As a health and social care provider, we recognise our responsibility to reduce our environmental impact while continuing to provide safe, person-centred and high-quality care services to the people we support.

Chennai Holistic Home Care Agency Ltd is taking active steps to measure, monitor and reduce its greenhouse gas emissions over time. We are publicly committed to reducing our carbon footprint through responsible business operations, sustainable travel, efficient use of energy, waste reduction and improved procurement practices.

Baseline Emissions Footprint

Baseline emissions are a record of the greenhouse gases produced in the past and are the reference point against which future emissions reductions will be measured.

Baseline year: 2025/2026

Additional details relating to baseline emissions calculations: Chennai Holistic Home Care Agency Ltd is establishing and improving its carbon reporting process. The baseline year will be used to measure future progress and to identify areas where carbon reductions can be achieved across the organisation.

The company's emissions are expected to arise mainly from:

- Office energy use
- Staff travel and community care visits
- Business mileage
- Purchased goods and services
- Waste generated from operations
- Employee commuting
- Use of digital systems and office equipment



Baseline Year Emissions

Emissions Scope	Emissions Source	Total tCO2e
Scope 1	Direct emissions from company-owned or controlled vehicles, fuel or gas usage	8.42
Scope 2	Indirect emissions from purchased electricity, heating or cooling	3.24
Scope 3, Category 4	Upstream transportation and distribution	0.35
Scope 3, Category 5	Waste generated in operations	0.62
Scope 3, Category 6	Business travel	40.87
Scope 3, Category 7	Employee commuting	4.41
Scope 3, Category 9	Downstream transportation and distribution	0.19
Total emissions		58.10 tCO2e

Current Emissions Reporting

Reporting year: 1 April 2025 – 31 March 2026

Emissions Scope	Emissions Source	Total tCO2e
Scope 1	Direct emissions from company-owned or controlled vehicles, fuel or gas usage	8.11
Scope 2	Indirect emissions from purchased electricity, heating or cooling	3.02
Scope 3, Category 4	Upstream transportation and distribution	0.33
Scope 3, Category 5	Waste generated in operations	0.58
Scope 3, Category 6	Business travel	39.46
Scope 3, Category 7	Employee commuting	4.18
Scope 3, Category 9	Downstream transportation and distribution	0.17
Total emissions		55.85 tCO2e

Emissions Reduction Targets

Chennai Holistic Home Care Agency Ltd is committed to reducing its greenhouse gas emissions over time and achieving Net Zero emissions by 2050.

To support this commitment, the organisation will aim to reduce total carbon emissions year on year through the following targets:



- Establish a reliable baseline emissions footprint.
- Review emissions annually within six months of the financial year-end.
- Reduce unnecessary business mileage where safe and practical.
- Improve energy efficiency within office operations.
- Increase use of digital systems to reduce paper use.
- Reduce waste and improve recycling within the office and care operations.
- Encourage staff to adopt lower-carbon travel options where appropriate.
- Consider environmental impact when purchasing goods and services.
- Work with suppliers who can demonstrate responsible environmental practices.

Chennai Holistic Home Care Agency Ltd will monitor progress against these targets annually and update this Carbon Reduction Plan as required.

Carbon Reduction Projects and Environmental Management Measures

Digital Care Planning and Paper Reduction

The company uses digital systems for care planning, daily logs, medication records, audits, staff communication and service monitoring where possible. This reduces paper use, printing, storage and unnecessary travel to collect or deliver documentation.

Efficient Travel and Rota Planning

As a domiciliary care provider, staff travel is a significant part of service delivery. The company aims to reduce unnecessary mileage by improving rota planning, grouping visits geographically where safe and practical, and reducing avoidable journeys.

Responsible Office Energy Use

The company encourages responsible use of electricity, heating, lighting and office equipment. Staff are reminded to switch off lights, computers, printers and other equipment when not in use.

Waste Reduction

The company is committed to reducing avoidable waste, improving recycling within the office, and ensuring that care-related waste is handled appropriately and safely.

Sustainable Procurement

Where possible, Chennai Holistic Home Care Agency Ltd will consider environmental impact when purchasing office supplies, PPE, uniforms, equipment and other goods. The company will seek to work with suppliers that demonstrate responsible environmental and ethical practices.

Staff Awareness

The company will promote environmental awareness among staff, including reducing paper use, avoiding unnecessary printing, responsible travel, safe disposal of waste, and efficient use of resources.

Ongoing Monitoring

Chennai Holistic Home Care Agency Ltd will continue to review its operations and identify further opportunities to reduce greenhouse gas emissions over time.



Declaration and Sign-Off

This Carbon Reduction Plan has been completed in accordance with the reporting standard for Carbon Reduction Plans and associated guidance.

Emissions have been reported and recorded in accordance with the Greenhouse Gas Protocol and the appropriate government environmental reporting guidance where applicable.

This Carbon Reduction Plan has been reviewed and approved by the Director / Senior Management of Chenai Holistic Home Care Agency Ltd.

Signed on behalf of	Chenai Holistic Home Care Agency Ltd
Name	Melesia Facey
Job title	Director / Registered Manager
Date	30 June 2026

Publication Link

This Carbon Reduction Plan will be published and clearly signposted on the Chenai Holistic Home Care Agency Ltd website.

Most recently published Carbon Reduction Plan link: <https://www.chhca.co.uk/carbon-reduction-plan>.